



INTRODUCTION

About This Report	05
Chairman's Message	07
2015 Highlights	10

05

07

10

ABOUT THIS REPORT

This is Dominion's ninth annual *Citizenship Report*, which highlights the company's social, economic and environmental performance in 2015 and some notable activities in the first half of 2016. Our reporting is paper-free to reduce environmental impacts. The publication date of this edition is October 2016. Our previous report showcased 2014 results and was published online in July 2015.

ORGANIZATION AND PROCESS

The contents of this report are organized to address topics of material interest to key stakeholder groups and to our company and industry. For the purposes of this reporting process, we define materiality to include issues that may be helpful to stakeholders in evaluating Dominion's sustainability commitments and performance over time.

Data collection and presentation are based on input received from internal subject matter experts and from external stakeholders via our online mailbox and other communication channels. Our reporting follows the Global Reporting Initiative's *G4 Guidelines* and *Electric Utilities Sector Disclosures* in accordance with core-level requirements as outlined in our GRI Content Index, which can be found at www.domcitizenship.com.

Report content was thoroughly reviewed by internal teams and senior company management to ensure its accuracy, reliability and transparency. We did not seek external assurance for the report. Our reporting process continues to evolve as we learn from experience, best practices and input from stakeholders.

SCOPE AND GUIDANCE

Reporting is structured on a corporate basis and all data is aggregated by means of internal tracking and measurement systems. This report covers our owned

and operated businesses and does not include the performance of our suppliers, contractors and partners unless otherwise noted.

MATERIAL ISSUES

We conduct an annual materiality analysis to inform any modification or redirection of our report content. This assessment aligns with and reflects our four core values – safety, ethics, excellence and teamwork – and involves a wide range of stakeholder inputs, including customer surveys; internal subject matter expert analysis and other employee inquiries; investor and security analyst feedback; industry benchmarking; regulatory and policy trends; media coverage; specialized corporate responsibility organizations and publications; and stakeholder feedback on previous reports.

We also consult the standardized sustainability metrics and topics published by the Sustainability Accounting Standards Board for electric and gas utilities. This helps us determine what may constitute material information at the industry level and communicate our performance in a manner that promotes disclosure and comparability.

The company's senior leadership team is ultimately responsible for deciding which information is material and relevant for disclosure. We manage the risks and opportunities inherent in our material issues through established business strategies and

> ABOUT THIS REPORT

processes, informed management decision making and effective stakeholder engagement.

A more detailed discussion of our 2015 material economic, social and environmental issues can be found in the Governance section of this report under "Public Policy Engagement." From these material issues, we have identified about 40 key performance indicators that we believe are material to our sustainability reporting. These metrics can be found in the *5-Year Performance Table* on page 116 of this report.

FEEDBACK AND ADDITIONAL INFORMATION

We disclose additional GRI-related information in our submissions to the Carbon Disclosure Project, our Greenhouse Gas Report, and our annual 10-K filing and other company reports, which are available on our web-based "Downloads" page. This *Citizenship Report* should be read in conjunction with the *2015 Summary Annual Report*, which is available on the Investors page of our dom.com website. We encourage you to explore the many aspects of the Dominion enterprise on our website, and we welcome your comments, questions and suggestions at sustainability@dom.com.

FORWARD-LOOKING STATEMENTS

This report may contain forward-looking statements as defined by federal securities laws. Discussion of factors that could cause actual results to differ materially from management's projections, forecasts, estimates and expectations are described in the company's most recent Securities & Exchange Commission filings on Forms 10-Q and 10-K.



A MESSAGE FROM OUR CHAIRMAN AND CEO

Against a backdrop of transformational change in the energy industry, Dominion continues to work at aligning its citizenship initiatives and business strategies to create sustainable economic, social and environmental value wherever we do business.

ECONOMIC IMPACT

We believe that business investment lies at the heart of corporate responsibility. In 2015, we continued to focus on executing our multi-year, multi-billion-dollar infrastructure investment program. This major capital spending initiative is designed to modernize the grid and expand our energy supply and delivery systems to serve our customers' future energy needs. These projects are creating jobs, providing tax revenues to local and state governments and stimulating additional spending and investment by suppliers and consumers.

Last year, for example, we spent almost \$6 billion with suppliers who provide us with the goods and services needed to construct and maintain our offices, facilities and infrastructure. Of that, more than \$500 million

was spent with HUB Zone enterprises and businesses owned by women, minorities and service-disabled veterans – a company record for diverse supplier spending. And approximately \$1.5 billion of our total procurement of goods and services was with the small business community.

SOCIAL COMMITMENTS

In addition to our business investments, we made targeted social investments in four core areas: human needs, environmental quality, education and community vitality. Dominion has a long history of supporting the communities in which we operate – a tradition we are proud to uphold.

Partnering with governmental agencies, nonprofit organizations, businesses and other stakeholders,

> A MESSAGE FROM OUR CHAIRMAN AND CEO

the Dominion Foundation works to identify community needs and devise strategic solutions that produce enduring value. To this end, we have invested more than \$150 million in local communities over the past decade. In 2015 alone, we contributed more than \$23 million to 1,200 community organizations in the states where we operate. And Dominion employees volunteered more than 110,000 hours of their time to mentor at-risk youth, refurbish public parks and enrich local communities in countless other ways.

Top performance – at work and in the community – is achieved by fostering a culture that values people and motivates them to excel. We believe that promoting diversity and inclusion in our workplace is critical to our business mission and success.

Our efforts to build a world-class workforce were recognized last year with a No. 1 ranking on Forbes Magazine's list of "America's Top Employers." Dominion was the top-ranked utility and 37th overall among 500 employers in 25 industries. Our company also led the list of all employers in our home state of Virginia. We are particularly proud to be a recognized private-sector leader in helping veterans and their families transition from the military into the civilian workforce through our Troops to Energy Jobs program, which is described in the "Workforce Planning" section of this report.

ENVIRONMENTAL STEWARDSHIP

Our company lives at the intersection of energy reliability and environmental stewardship. We are responsible for providing millions of people with reliable, safe energy at a fair price. At the same time, we are committed to minimizing the environmental impacts of our operations.

To achieve these goals, we rely on a balanced, diverse energy mix. Natural gas and renewable energy sources, especially solar, are becoming increasingly important components of our fuel diversity strategy and our efforts to reduce emissions and move to cleaner energy sources.



"Dominion has a long history of supporting the communities in which we operate – a tradition we are proud to uphold."

–Tom Farrell, CEO

Photo: CEO Tom Farrell joins Dominion volunteers to build access ramps for the elderly and disabled during the company's 2016 United Way campaign.

} A MESSAGE FROM OUR CHAIRMAN AND CEO

In 2015, for example, we placed into service more than 170 megawatts of solar generating capacity in three states and completed a 20-megawatt solar installation for the U.S. Navy. This year, our plans call for bringing online about twice as much solar capacity as in 2015.

In addition to these larger-scale solar projects, we are expanding our customers' clean energy options by building and operating community-based solar facilities on leased rooftops or the grounds of private businesses and public properties. When fully subscribed, this solar partnership pilot program could produce enough electricity to supply up to 7,500 homes.

We are also an industry leader in reducing emissions from our generation fleet. For example, over the past five years, we have reduced carbon intensity – the amount of carbon emitted per unit of output – by 18 percent.

Longer term, our performance has been even better. Since 2000, the carbon intensity of Dominion's fleet has fallen by 43 percent, at the same time as total electricity production rose by 37 percent. We have achieved comparable environmental improvements and production gains in our natural gas infrastructure businesses, which store and transport methane gas. These and other accomplishments reflect a companywide commitment to the responsible stewardship of natural resources.

I want to thank you for your interest in our company and invite you to read this report and visit our dom.com website to learn more about Dominion, our citizenship initiatives, our efforts to operate sustainably and our resolve to deliver outstanding value to our stakeholders.

Sincerely,



Thomas F. Farrell II
Chairman, President and CEO
August 2016

> SELECTED HIGHLIGHTS, 2015

ECONOMIC

YEAR-END STOCK PRICE

(Dollars per Share) 2011-2015



SUSTAINED DIVIDEND GROWTH

(Dollars per Share) 2011-2015



Dividend declarations subject to approval by the Board of Directors

TOTAL RETURN COMPARISONS

(% through 12/31/15)



■ Dominion ■ Utility Index ■ S&P 500

Source: Bloomberg

No. 1

"Most Admired Companies" List
Utilities Sector
FORTUNE Magazine

\$502.8 MILLION

Diverse supplier spending

> SELECTED HIGHLIGHTS, 2015

SOCIAL

No. 1

"America's Best Employers" List
Utilities Sector
FORBES Magazine

"Best for Vets" Award
Energy Sector
MILITARY TIMES Magazine

\$23.4 MILLION

Total charitable giving

\$8.7 MILLION

Low-income fuel
assistance

110,000 HOURS

Employee volunteer community service

ENVIRONMENTAL

\$249 MILLION

Total environmental
spending

32%

Vehicle fleet powered
by alternative fuels

46%

Decline in generating
fleet SO₂ emissions

16.8 MILLION TONS

of paper products, plastic and glass recycled

\$1.2 MILLION

Environmental grants to 52 nonprofits in 8 states